

Frequently Asked Questions

General Immigrant Visa Questions

For information about how to file a petition for an immigrant visa please refer to the United States Citizen and Immigration Service (USCIS) at: <https://www.uscis.gov/greencard> or our website at: https://sudan.usembassy.gov/immigrant_visas.html.

Immigrant Visa Interviews: Immigrant Visa, Diversity Visa or Fiancé Visa are by appointment only and appointments are scheduled by the national Visa Center or the American Embassy in Khartoum according to the category.

What happened to my Diversity Visa of 2017?

DV-2017

The limit of 50,000 visas for DV2017 was reached on September 30, 2017. There are no more DV visas available for the DV 2017 program.

As you know, being randomly selected in the “DV lottery” does not guarantee that an individual will receive a visa. Selection merely means that an individual is eligible to apply for a Diversity Visa. DVs must be issued within the fiscal year for which the individual was selected. Every year, the allotment of DVs is exhausted earlier than the end of the fiscal year, which ended on September 30, 2017.

Every year, millions of people register for the next year’s DV program. For example, almost 15 million people around the world registered for the DV2108 program. Of those entrants, almost 116,000 were selected to apply for a visa. Only 50,000 of those 116,000 visa applicants (plus their immediate family members included on the DV entry) have the chance to receive a visa.

If you did not receive a visa before the DV2017 visa limit was reached, please come to the Embassy any Monday or Wednesday between 1 and 3 p.m. to collect your passports and documents.

What is the DV program?

The Immigration Act of 1990 established the Diversity Visa (DV) program, where 55,000 immigrant visas would be available in an annual lottery, starting in fiscal year 1995. The lottery aims to diversify the immigrant population in the United States, by selecting applicants mostly from countries with low rates of immigration to the United States in the previous five years.

A limited number of visas are available each fiscal year. The DVs are distributed among six geographic regions and no single country may receive more than seven percent of the available DVs in any one year.

The requirements for the DV program are established by U.S. immigration law. If you are planning to register for the DV program, be sure to look closely at the requirements for this type of visa.

The U.S. Embassy or Department of State will never ask you to pay any fees online, by wire transfer, or through email. Any email you receive requesting you to pay fees related to the DV program is fraudulent.

Please check our website for additional fraud alert information.

How is an Immigrant Visa Interviews Scheduled?

The National Visa Center forwards Immigrant Visa, Diversity Visa or Fiancé Visa's petitions to the U.S. Embassy as soon as their process is completed. Applicants must read and follow the instructions sent to them very carefully and follow the Interview Preparation Instructions by following the links on the letter.

Who will schedule your immigrant visa interview depends on **where the immigrant visa petition was filed**, the category in which you are registered for immigration, and whether the category is current for processing.

If the immigrant visa petition was filed with United States Citizenship and Immigration Services (USCIS) **in the United States**, the approved petition will be sent to the National Visa Center (NVC) for processing and scheduling. [Click here for further information.](#)

For those who are applying for a fiancé (e) visa (K-1 or K-2), the Immigrant Visa Unit of the Embassy will process and schedule the interview for your application upon receipt of the approved petition from the NVC.

For those whose application for Returning Permanent Resident Status is approved, the embassy will process your application.

Rescheduling Immigrant Visa: For immigrant visa interviews we recommend that you make every effort to come on your scheduled date even if you do not have all of your documents ready. If you are unable to come on the scheduled date, please send an e-mail two weeks in advance to KhartoumIV@state.gov including your full name as it appears on your passport, the visa type, the case number, your date of birth and currently scheduled interview date.

Rescheduling Diversity Visa interviews: Diversity visa numbers are allocated on a monthly basis and all Diversity Visa applicants should come for their scheduled appointment; otherwise, they risk forfeiting the opportunity to receive a DV. However, if you are unable to come on the scheduled date, please send an e-mail two weeks in advance to KhartoumIV@state.gov including your full name as it appears on your passport, the visa type, the case number, your date of birth and currently scheduled interview date.

Please be advised that there is no guarantee that Diversity Visas will be available after the month of your scheduled appointment. In the event the visa section exhausts their monthly DV allotment, the applicant risks not having their case processed.

Under no circumstance can a Diversity Visa be issued after September 30 of a given Diversity Visa year.

How can I check the status of my immigrant visa?

You can check the status of your visa by visiting the USCIS website <https://ceac.state.gov/ceacstatracker/status.aspx> .

Please remember that after the visa is ISSUED a last step of Administrative Processing (AP) needs to be completed but this will not be reflected in the above website. Once this AP is complete an email will be sent to you for collection of your passport.

What is the Administrative Processing, and how long does it take?

Some visa applications require additional administrative processing before they can be completed. There is no set time for the completion of the processing. The processing may require up to a year to be completed. The applicant will be contacted directly to proceed with the application when the processing is complete. This [web page](#) on the Consular Affairs website has more information about administrative processing.

How do I withdraw a petition?

In order to withdraw your visa petition, you must submit a notarized request to our office. In the request, you must include specific information about the visa case (name, case number, and type of petition) and the reason for the withdrawal request.

Please mail the request to:
U.S. Embassy, Khartoum
Consular Section
P.O. Box 699
Khartoum, Sudan

We also accept copies of the notarized withdrawal request via e-mail. Please e-mail your notarized withdrawal request to KhartoumIV@State.gov

Who can get inquire about my immigrant visa?

Under U.S. immigration regulations, the records of the Department of State relating to visa decisions are confidential; therefore, information may not be provided to third parties about a particular visa applicant.

If you are an attorney representing a petitioner and we have a signed G-28, Notice of Entry of Appearance as Attorney or Representative on file from you, we can respond to your request for information.

I want to transfer my immigrant visa file to Khartoum?

To initiate the immigrant visa case transfer request, the beneficiary/petitioner must send an email to KhartoumIV@state.gov with an official request. Proof of residency must be presented. Unless proof of residency in Sudan can be demonstrated, we are unable to accept your file transfer request.

For Eritrean nationals: The U.S. Embassies in Addis Ababa and Nairobi are designated posts for processing Eritrean nationals' visa applications.

For Yemeni nationals: U.S. Embassy Djibouti is designated post for processing Yemeni nationals' immigrant visa applications. For DV immigration Kuala Lumpur is the designated post.

For Syrian nationals: U.S. Embassies Amman and Cairo are designated posts for processing Syrian nationals' visa applications.

The Officer told me my file is been sent for Recommended for Revocation, what does that mean?

Based on the evidence presented at the interview, the officer was not convinced that the petition represents a bona fide relationship as required by the Immigration and Nationality Act. Therefore the case is recommended for revocation. The petition has been or is in the process of being returned to the National Visa Center (NVC) to be forwarded to the United States Citizen and Immigration Services (USCIS). The petitioner may contact the USCIS National Customer Service Center at 1-800-375-5283 (1-800-767-1833 for TYY calls) to inquire about the status of the petition.

Why is my I-129 (K visa) Application Denied?

The consular officer was unable to issue a visa in this case because the applicant has been found ineligible under Section 221 (g) of the Immigration and Nationality Act (INA). This section prohibits the issuance of a visa to anyone whose application does not comply with the INA or regulations issued pursuant thereto.

Additional Information/Documentation

Please refer to the instruction sheet you were given. All documents should be dropped into the “immigrant visa box” outside the Consular Section gate. Processing time varies depending on the required documents, backlog and resources. When you bring the additional information/documentation, you must also bring the instruction sheet given to you by Embassy personnel.

Documentation or information requested by NVC should be sent as instructed in your NVC correspondence.

My passport with the U.S. visa was Lost/Stolen, what do I do?

If your passport with a U.S. visa (valid or expired) is stolen or lost, even if you have no immediate travel plans, please report the theft immediately to the Embassy via email to KhartoumNIV@state.gov or KhartoumIV@state.gov

Where do I report fraud?

To report fraud of **all** kinds please send your message to KhartoumIV@state.gov