NIV Frequently Asked Questions

How do I apply for a Non-Immigrant Visa?
On how to apply for a non-immigrant visa, please visit the step-by-step guide in our website at: https://sudan.usembassy.gov/how-to-apply.html

Can I get an Expedited Interview?
Expedited interview appointments are only provided in the event of a documented medical emergency, for F and J visa students enrolling in school, or for petition based working visas such as H and L applicants or if applicant is requested to appear in a U.S. court. In order to request an expedited appointment please send us an email at KhartoumNIV@state.gov with the phrase “Expedited appointment” in the subject line.

How do I reschedule a Non-immigrant Visa?
If you have a scheduled appointment already and wish to reschedule, cancel, confirm and/or review the visa required documents to present at the visa appointment, you will need to go to the visa appointment website at: https://evisaforms.state.gov/Instructions/SchedulingSystem.asp and reschedule, cancel, confirm and/or review your appointment.

Can a non-immigrant visa be renewed?
No, you will have to go through the whole visa application process each time you need to apply for a visa, even if your visa is still valid. A new application will also be needed if you are travelling to the US for a different purpose e.g. you have a valid visitor visa and travelling as a student.

Can I reprint the Application Confirmation page?
Yes, you can reprint the confirmation page of a DS-160 application that has already been submitted. In order to do so, go to the Consular Electronic Application Center website and select the Khartoum, Sudan. Select “Retrieve Application” on the Getting Started page and enter your application ID number. From there you will be able to view and print your confirmation page. Also, if you select “send confirmation by email” and provide an e-mail address when completing the on-line application, a confirmation e-mail will be sent to you.

I lost my Appointment Confirmation page, what should I do?
If you did not print or lost your appointment confirmation page and you are sure you registered and scheduled your appointment date, you may come on your scheduled date without the appointment confirmation page. Your name will be checked against the scheduled appointment list at the entry gate.

How long does the Administrative Processing take?
Some visa applications require additional administrative processing before they can be completed. There is no set time for the completion of the processing. The processing may require up to a year to be completed. The applicant will be contacted directly to proceed with the application when the processing is complete. This web page on the Consular Affairs website has more information about administrative processing.
Can my Supporting Documents be sent to the embassy directly?
Given the large volume of applicants and supporting documents that come to our office, we unfortunately do not have the resources to ensure that the documentation is properly matched with designated visa applications. We request that the applicant bring any relevant documentation with them so it may be presented to the consular officer at the time of the visa interview. Please bear in mind that consular officers may not issue visas based solely on the assurance, recommendation or support of third parties, be they personal or professional. It is the visa applicant alone who must establish eligibility for a visa as required by current immigration law.

Additional documents/information per officer's instructions (221g): As instructed during your interview. Please do not send documents by email; unfortunately we do not have the resources to ensure that the documentation is properly matched with designated visa applications.

Students must also have the original I-20/DS-2019 form and the SEVIS payment receipt when coming for the interview. Accompanying family members must be in possession of their own I-20/DS-2019.

Employment based non-immigrant visas e.g. H and L must be in position of their original Approval Notice.

What is a Visa Denial under section 214(b) of the Immigration and Nationality Act?
Section 214(b) of the Immigration and Nationality Act states applicants for non-immigrant visa shall be presumed to be intending immigrants, and it places the burden of proof on the applicants to overcome that presumption. Under the law, consular officers must evaluate the facts and circumstances surrounding each visa application and judge whether the applicant has met the burden of proof required by law for issuance of a non-immigrant visa. Applicants must demonstrate that they have the ties that will compel them to return to their home country after their travel to the United States. Some of the ties that may be considered during the interview include professional, employment, educational, family, and social linkages to the home country. Additionally, consular officers may not issue visas based solely on the assurance of third parties or by professional affiliation; it is the applicant alone who must establish eligibility for a visa. The decision of the consular officer is final and may not be appealed. However, visa ineligibility under section 214(b) is not permanent. Should their circumstances change, or if they believe that they can present additional evidence to demonstrate their eligibility for the visa, with no guarantees applicants are welcome to reapply for a visa. Those persons reapplying will need to submit a new visa application, along with any necessary supporting documents, and pay the visa application fee.

My passport with the U.S. visa was Lost/Stolen, what do I do?
If your passport with a U.S. visa (valid or expired) is stolen or lost, even if you have no immediate travel plans, please report the theft immediately to the Embassy via email to KhartoumNIV@state.gov or KhartoumIV@state.gov
Please note that once your passport with a U.S. non-immigrant visa is reported lost or stolen to the Embassy, the visa will be electronically cancelled and you will not be able to use that visa to travel to the United States, even if it is later found.

**Can I inquire about a relative’s application?**
Under U.S. immigration regulations, the records of the Department of State relating to visa decisions are confidential; therefore, information may not be provided to third parties about a particular visa applicant.
If you are an attorney representing a petitioner and we have a signed G-28, Notice of Entry of Appearance as Attorney or Representative on file from you, we can respond to your request for information.

**If I am a third-country national living in Sudan, can I apply for a nonimmigrant visa in Sudan?**
Applicants are generally advised to apply in their country of nationality or residence. Any person who is legally present in Sudan may apply for a visa in Khartoum. However, applicants should decide where to apply based on more than just convenience or delay in getting an appointment in their home district or designated post. Please remember that visas are generally issued in a country were the applicant has the strongest ties.

There is no guarantee that a visa will be issued, nor is there a guarantee of processing time. If refused, there is no refund of the application fee.

**Where do I report fraud?**
To report fraud of *all* kinds please send your message to KhartoumNIV@state.gov